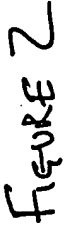


[illegible]

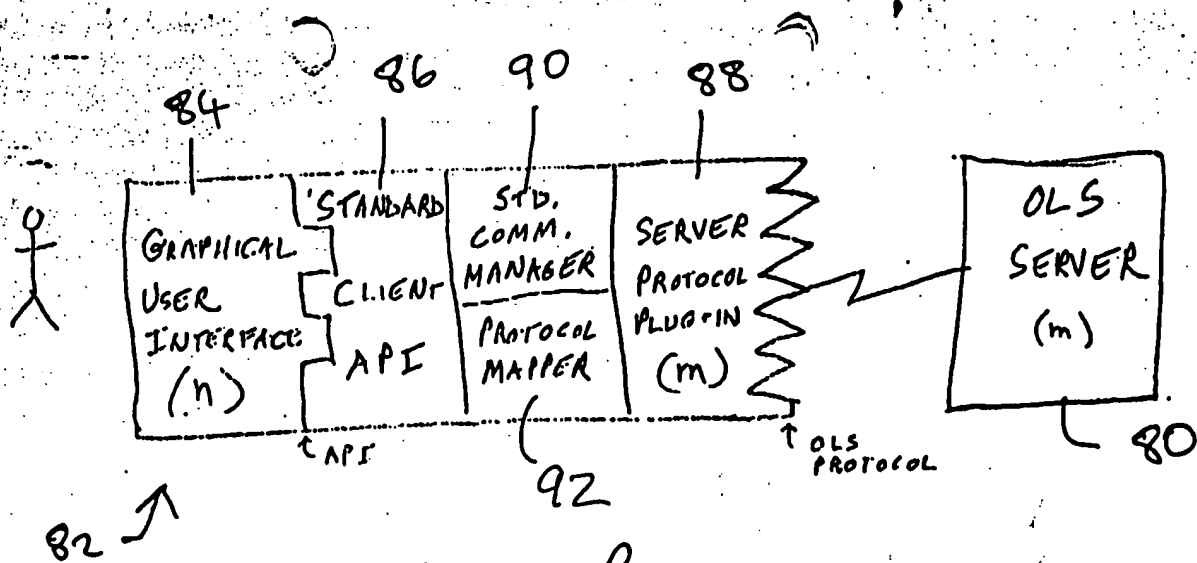


FIGURE 3

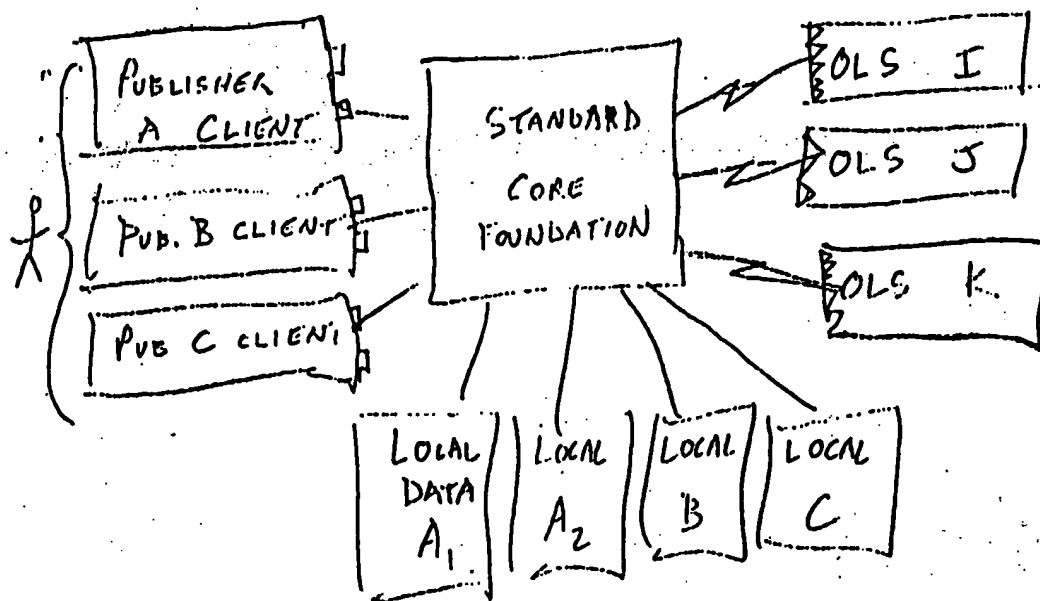


FIGURE 4

TIME

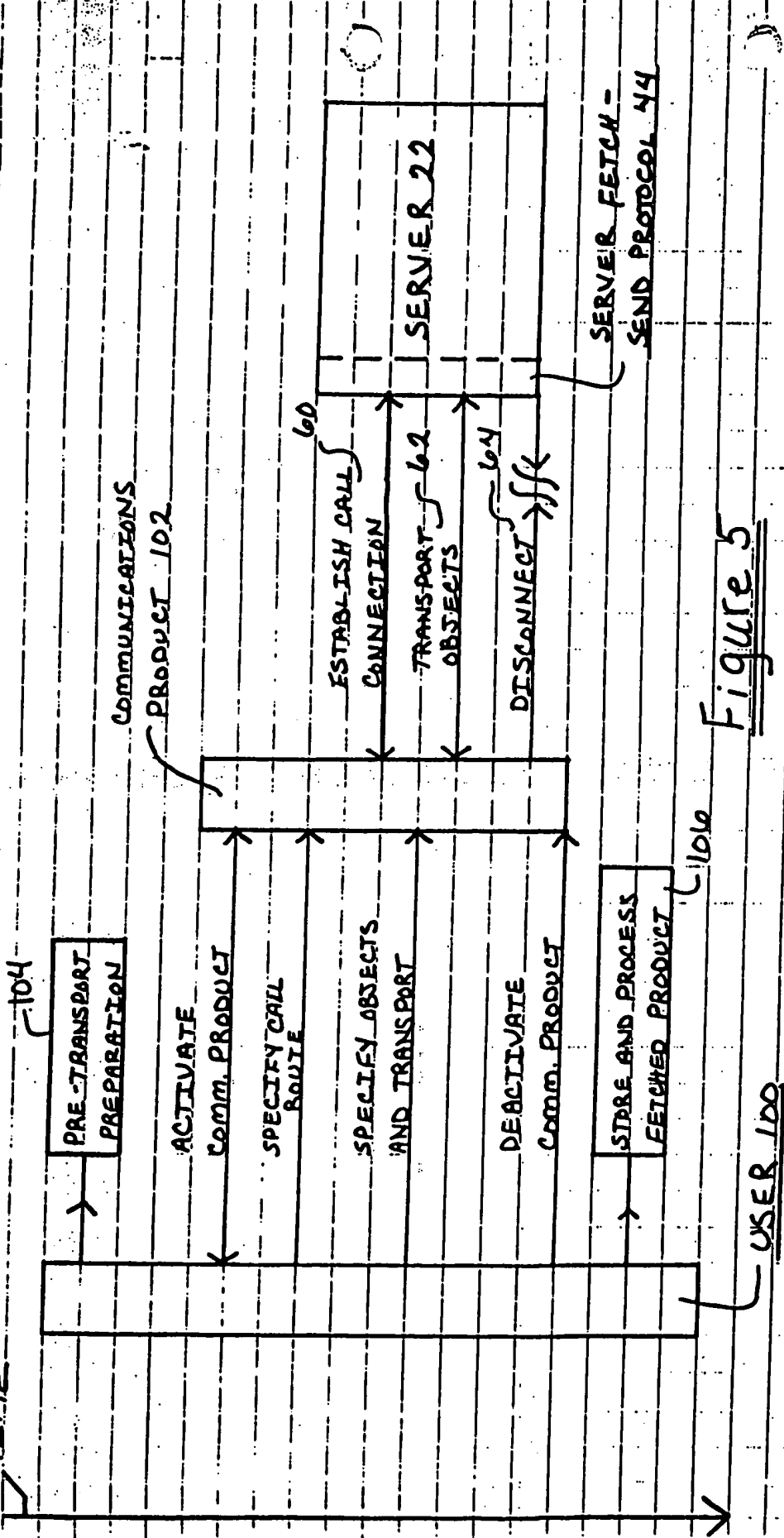
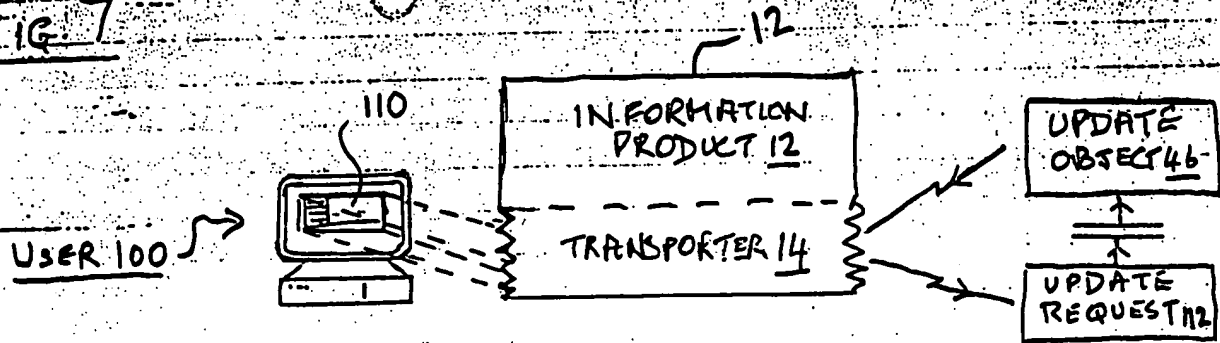


Figure 5

PRIOR ART

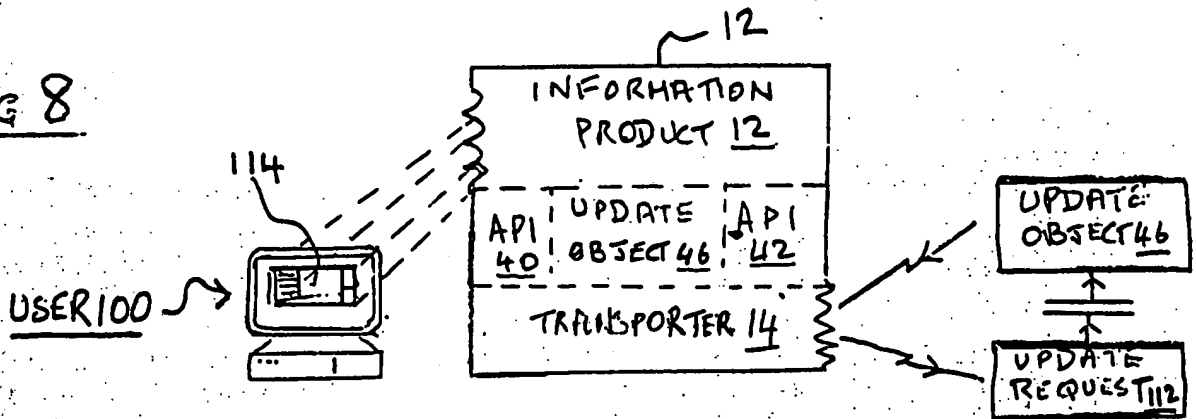


FIG 7



LEVEL 0 BASIC OBJECT RETRIEVAL

FIG 8



LEVEL 1: PRODUCT-INTEGRATED INTERFACE

FIG. 9

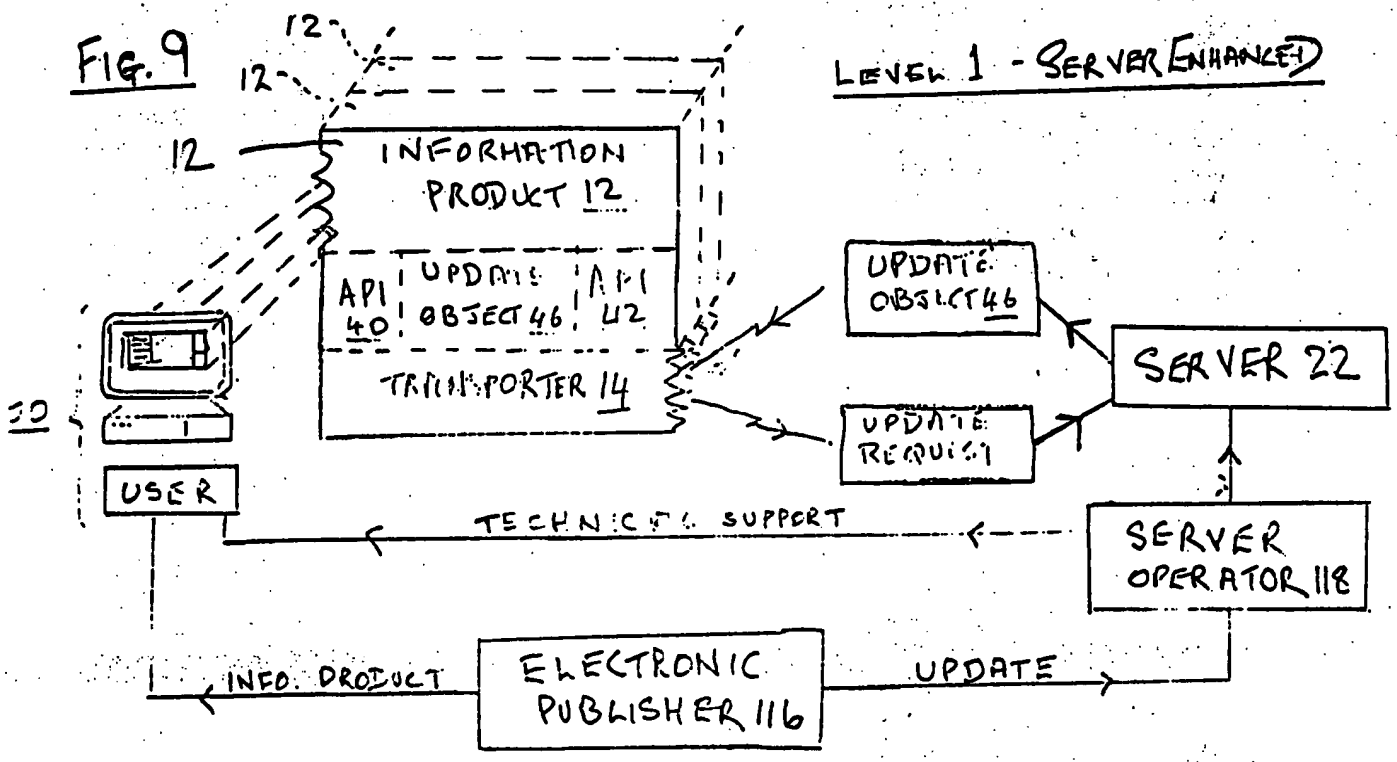


FIG 10

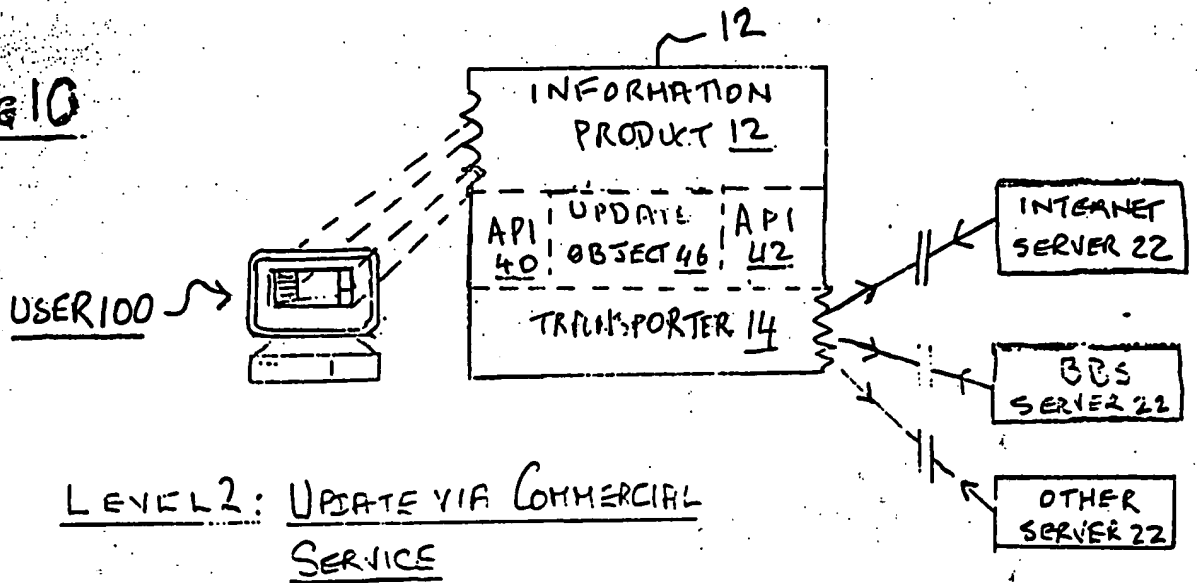
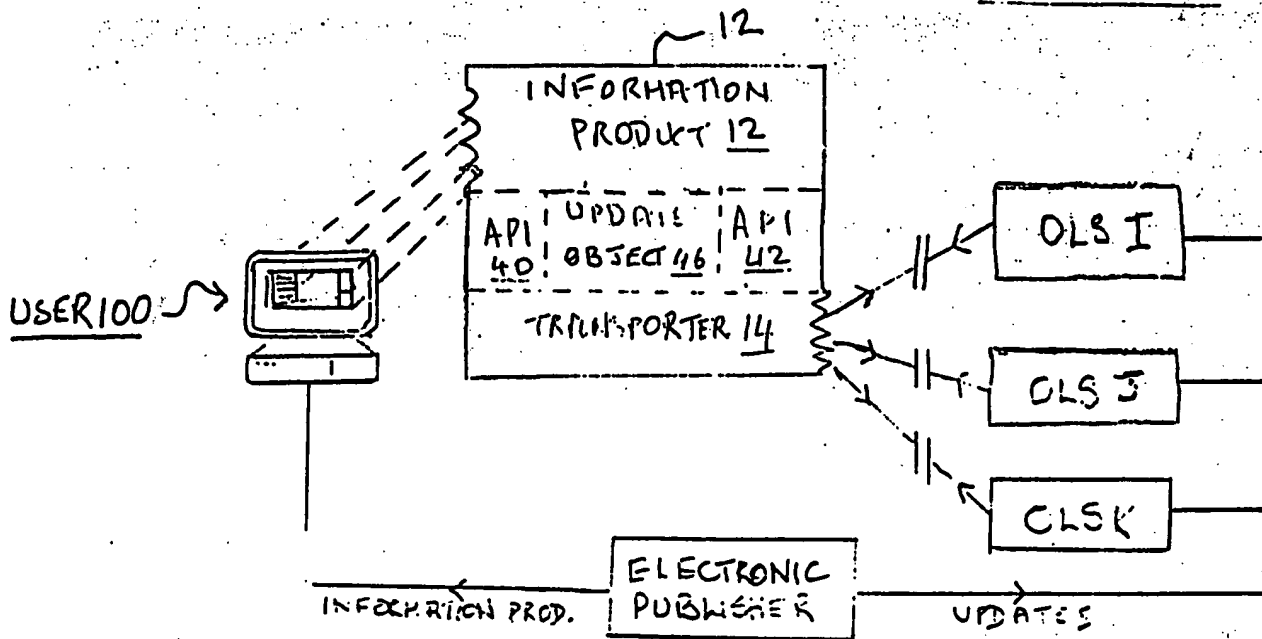




FIG. 11



LEVEL 3: MULTIPLE SERVICE ROUTES

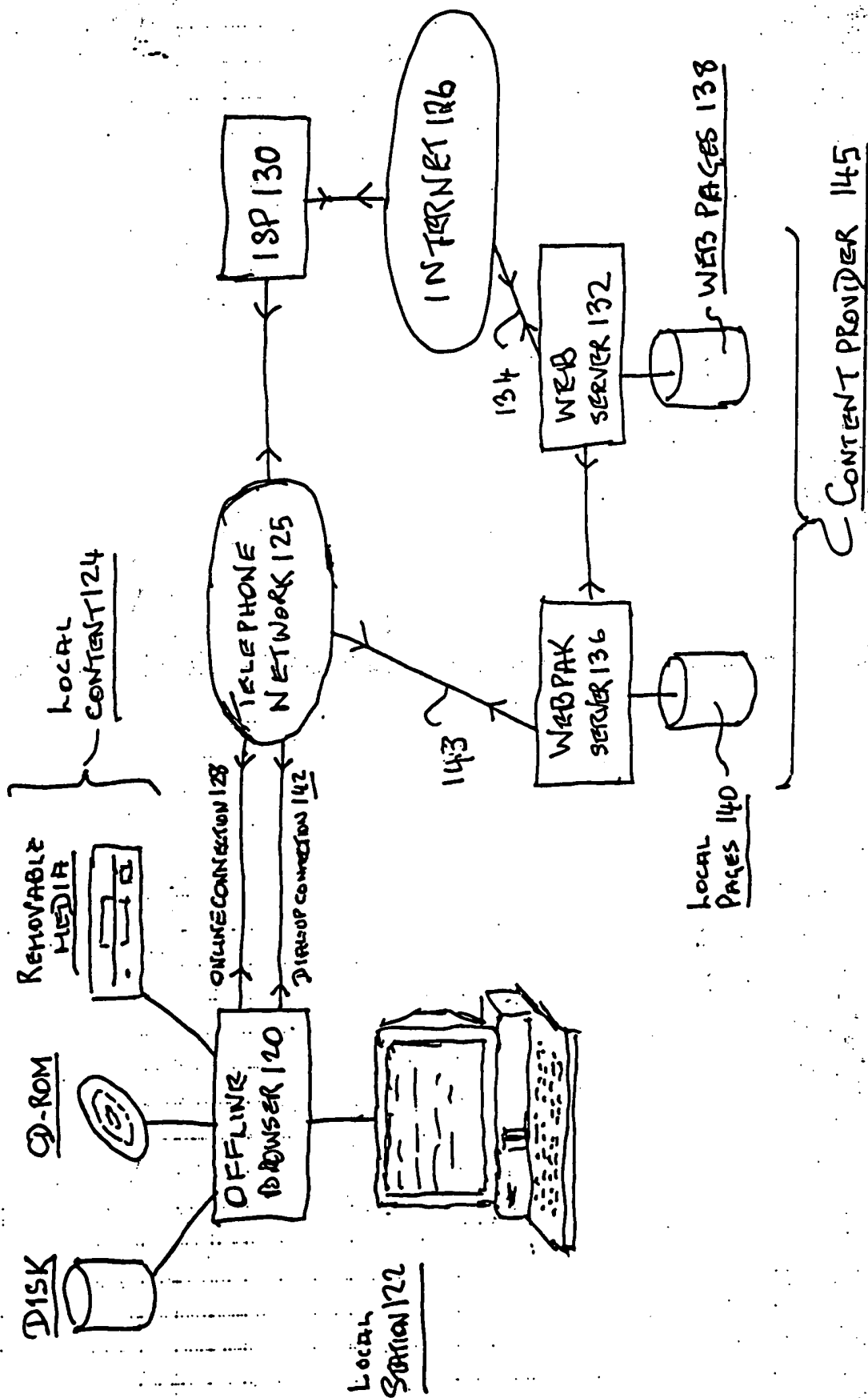


FIG. 12

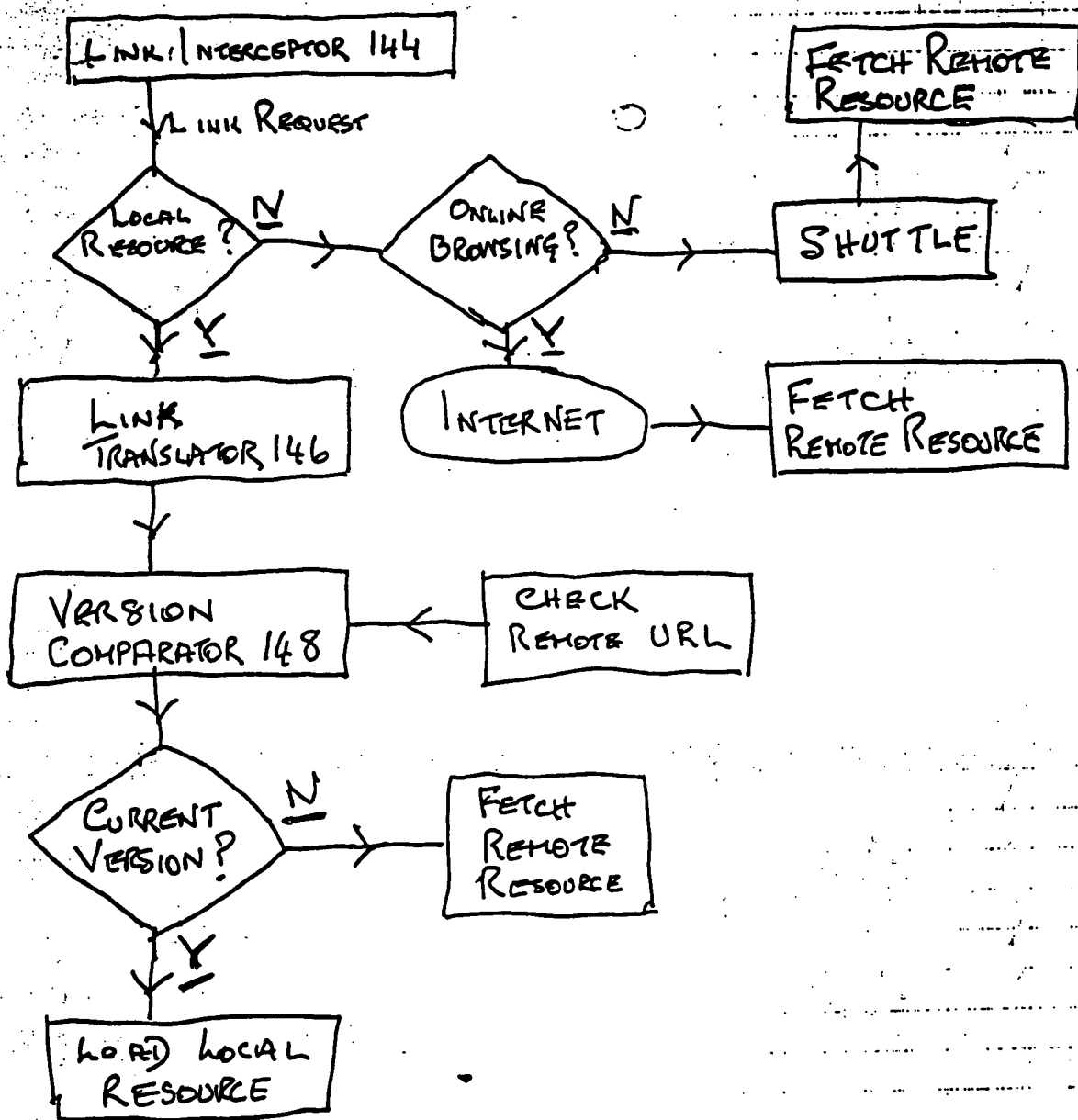


FIG. 13.